



West Hills Dental

NOTICE OF FINANCIAL POLICIES

THIS NOTICE THOROUGHLY DISCUSSES THE FINANCE POLICIES OF WEST HILLS DENTAL.
PLEASE REVIEW CAREFULLY

Personal Payments

Patients are responsible for their charges at the time service is provided. We accept cash, check or major credit/debit card (Visa, Master Card, Discover, and American Express)

Patients with Insurance Coverage

We will be happy to file your dental claims for you, but if your insurance does not cover the fee or the procedure within 60 days we will expect the balance to be paid in full. We will do our best to assist you, so that your maximum benefit can be utilized. We ask that you familiarize yourself with your insurance benefits, and provide us with the correct information for the submission of your dental claims. Remember this is your insurance and we will do our best.

- We are not a preferred provider with any Delta Dental Insurance. As a result the payment for services is sent to you, the patient. Therefore, those with this insurance are responsible for making payment at the time of service unless otherwise discussed prior to the appointment.

Financing Options

Option 1: Payment is expected in full the day of service. We accept cash, check, or credit card.

Option 2: Prepay until credit on the account matches procedure fee.

Option 3: Apply for the Care Credit program- this is a program you must qualify for. Details are available.

Minor Patients and Legal Settlements

West Hills Dental is not party to any legal settlement resulting from divorce or child support arrangement. Parents and guardians of minor patients are responsible for payment.

Additional Information

NSF **There will be an additional charge of \$30 for each invalid or NSF check. You will have 30 days to pay before it is turned over to collections.

Past Due**Any account not paid in full within 90 days may incur a \$25 late fee, and each month following thereafter. Accounts overdue by 6 months may be turned over to collections.

Cancellation Policy ** A no show or \$25 "Failed Appointment" fee may be charged if our office is not informed with advanced notice of at least 24 hours. (You can text, email or leave message during nonbusiness hours)

We reserve the right to reschedule your appointment or decrease designated appointment time if you arrive late.